



## **Circle Yoga Cooperative Terms of Membership**

The Member agrees to abide by the terms outlined herein, as well as the studio's policies posted on the website.

### **PAYMENT TERMS**

Membership fees are due in advance each month and are non-refundable. All memberships require an initial commitment of 3 months and automatically renew monthly until paused or canceled by the member. All membership sales are final and non-transferable. We do not prorate memberships.

### **CANCELLATION**

You can cancel your membership at any time through your account dashboard. Early cancellations — those before the 3-month commitment is met — will incur a \$75 early cancellation fee. Beyond the initial 3-month commitment, you can cancel your plan at any time, and you will not be charged for the next monthly membership renewal.

Your cancellation will be processed within 1 business day of your request, during regular business hours (Monday-Friday, 9AM - 5PM). Requests submitted on weekends or holidays will be processed on the next business day. You will receive confirmation by email once your cancellation is complete. If your membership happens to renew while your cancellation is being processed, the renewal fee will be refunded to your credit card account within 7-10 business days.

If you cancel your membership and rejoin at a later date, your new monthly fees will be based on member pricing that is publicly posted on our website at the time you rejoin.

### **MEMBERSHIP PAUSE**

You may pause your membership for up to 60 days during your membership year without it impacting your monthly member pricing. One membership pause per year is free of charge. Additional pauses in a given year will be charged at \$25 each, with a limit of 60 total days paused in a year.

### **EXCEPTIONS**

Exceptions to all payment terms may be granted for medical or emergency reasons at the studio's discretion. Please know that we are charged exorbitant bank fees for all credit card disputes. Should there be any payment questions, please reach out to us first. We look forward to resolving any issues directly so we can all get back to yoga.

## SUSPENSION OR TERMINATION BY STUDIO

Circle Yoga reserves the right to suspend or terminate a membership for non-payment, misconduct, or violation of studio policies. No refunds will be issued in these cases.

## CLASS VISITS AND RECORDING ACCESS

Your membership comes with a designated number of classes per month, to be used in person or via livestream. If you are not able to make it to a live class, you may still sign up for livestream access to receive a link to the recording from that class via email. We are not able to roll unused class credits over from one month to the next.

## MEMBER PERKS

- Video Library Access—Memberships with at least 8 visits per month include unlimited access to the video library. The video library will be updated with several new videos each week, but it will not include all recorded classes.
- Guest Passes—Memberships with at least 8 visits per month include 1 Guest Pass per month, for use during that month. These Guest Passes are valid for use by LOCAL RESIDENTS who are NEW TO THE STUDIO. Unused Guest Passes may not be rolled over for later use.
- Discounted Drop-ins—Members have access to a discounted member drop-in rate of \$24. This can be used for purchasing additional classes beyond the number included in the monthly membership. In addition, members may pay for a guest with this discounted rate up to 12 times during their membership year.
- Advanced Booking Window—Members may reserve space in classes up to 60 days in advance, which is 30 days in advance of non-members.
- Co-op Membership—Monthly members automatically become student co-op members of Circle Yoga Cooperative, which includes the following benefits:
  - 10% discount on retail purchases in the shop
  - member discounts on workshops
  - invitations to special member events
  - option to run for a student seat on the board

Your co-op membership status comes with no obligations or commitments to the co-op beyond the payment terms stated above.

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